PETROLEUM UST RELEASE COMPENSATION BOARD
PROGRAM YEAR 2013 COMPLIANCE / FEE ASSESSMENT REPORT
AS OF OCTOBER 31, 2013

	PY 2013 As of 10/31/2013	PY 2013 As of 7/1/2013	Increase from Sept. Meeting	PY 2012 (7/1/12 - 6/30/13)	PY 2011 (7/1/11 - 6/30/12)	PY 2010 (7/1/10 - 6/30/11)	PY 2009 (7/1/09 - 6/30/10)	Percent of PY 2013/PY 2012
Refunds								
Amount of Refunds Paid	**$36,615** (a)	$5,440	$31,175	$273,165	$387,524 (a)	$214,842	$106,391	13%
Number of Refunds Paid	**69**	20	49	636	525	423	225	11%
Number of Owners Paid Refunds	**38**	10	28	220	226	205	131	17%
Number of Pending Refunds	**2,922**	3,001	(79)					
Amount of Pending Refunds	**$1,391,781**	$1,365,980	($5,511)					
Collections								
Amount of Refunds Used to Offset Outstanding Fees	**$75,950**	$1,750	$74,200	$51,194	$68,517	$48,700	$33,950	148%
Amount Collected by Attorney General/Special Counsel	$89,380	$25,120	$64,260	$384,008	$448,231	$371,668 (b)	$370,397 (b)	23%
Collection Costs	$31,879	$2,340	$29,539	$115,310	$142,714			
Amount Collected by AG/SC, Less Collection Costs	$57,502	$22,780	$34,722	$268,698	$305,517			
Number of Accounts Certified to the AG's office	23	0	23	604	687	592	513	4%
Number of Owners Certified to the AG's office	79	0	79	226	250	240	233	35%
Amount Certified to the AG's office	**$127,880**	$0	$127,880	$1,939,685	$1,687,168	$1,820,115	$1,555,520	7%
Appeals								
Orders Pursuant to Law	**8***		*Current: 6 - under review; 1 hearing scheduled; 1 settlement agreement pending					
Determination to Deny a Certificate of Coverage	**2****		**Current: 1 - under review; 1 hearing scheduled					
Ability to Pay Applications								
Ability to Pay Applications Pending Review	**3**							
COC Applications (As of 11/13/13)								
COC Application/Fee Statements Sent - annual mailing	**3,477**			3,538	3,595	3,674	3,694	98%
# of Owners Issued COC	**3,027**	2,847	180	3,243	3,254	3,258	3,264	93%
# of Owners w/COCs In-Process	**227**	342	(115)	n/a	n/a	n/a	n/a	
# of Owners w/Unresolved Pending Denials of COC	**45**	6	39	5	3	2	2	
# of Owners w/Unresolved Determinations Denying COC	**1**	0	1	154	164	207	241	
Unclaimed Monies/Refunds Pending								
Owners on Unclaimed Monies List (Uncashed Checks)	**53**							
Amount of Unclaimed Monies (Uncashed Checks)	**$38,070**							
Owners with Refunds Pending - More Info Requested	**57**							
Amount of Refunds Pending with More Info Requested	**$63,130**							

(a) Program year 2013 refund goal - $250,000. PY 2013 as of 10/31/13: $36,615 (7%). PY 2012 goal $275,000. Total - $273,165 (99%). PY 2011 goal - $250,000. Total - $387,524 (155%).

(b) Amount includes AG and Special Counsel fees paid by Board